

## **Getting Started with the Thunder Eagle<sup>®</sup> Alert System**

Making the decision to protect your community and organization by installing a state of the art communication system is an important milestone.

We have developed products that are close to plug and play in a wide variety of situations. Our products have multiple diagnostic features that take much of the mystery out of set up and troubleshooting. The combined factors of ease of use and real time diagnostic feedback quickly build the essential confidence in the system to make it accepted and successful.

We will be there to keep you up and running!

## **Getting Started Checklist**

- Define a need to receive Emergency Alert System (EAS) and National Weather Service SAME 'bad event', bad weather and Amber missing child alert messages.
- ✓ Identify the proposed recipients and how they need to receive these messages (email, LED signboard, printer, two-way radio system, pager, text-enabled phone, etc.) The following chart should be helpful.
- ✓ Identify a good location for the Alert Eagle<sup>®</sup> 400 with emergency power and a location for an outside antenna.
- ✓ Speak with your IT department about the feasibility of passing short emergency alert messages across the network and any firewall issues the need to be managed.
- ✓ Identify a semi-technical point of contact that can interface with Thunder Eagle and your organization's facilities management and IT divisions to facilitate set-up.
- ✓ Speak with Thunder Eagle to help develop a system proposal and quote based on your needs.
- $\checkmark$  Install the equipment and test it to make sure it's functional.
- ✓ Enjoy!

## **Determine Your Needs**

Application:	Suggested Equipment:
Basic EOC	AE400/WE105; Printer, LED Signboard, Strobe Light
EOC and Sends Alerts on LAN	AE400/WE105; Printer, Strobe Light, FipsSender Software
	And for each remote location, SignPrinter and LED Signboard
EOC and Send Alerts on LAN	AE400/WE105: Printer, Strobe Light, FipsSender Software
with email and paging.	And for each remote location: SignPrinter and LED Signboard, AirMessenger
	Serial (Can send alerts to different recipients based on message content.) or
	AirMessenger ASCII email/paging software(all messages are sent to one pre-
	defined group)
Place Alerts on Radio/Public	AE120/WE105
Address/Trunked Radio	
System	
Stand-Alone Radio Receiver	WE105
(1050 Hz Alert Tone, NOT	
EAS/SAME)	
Stand-Alone EAS/SAME	AE100
decoder (no translations)	
Stand-Alone EAS/SAME	AE400/WE105
decoder with translations (You	
supply audio AM/FM/TV)	
Radio Receiver Setup	External antenna, Good RF Cable and Lightning Surge Arrestor are highly
	recommended.

## **Installation Plan:**

We do not drill holes in your walls, run wires in your facilities, or install software on your computer systems. We find it best to leave those tasks to the employees or contractors who know your organization and facilities best.

We can program the FIPS event and location codes into the Alert Eagle units, and program your preselected IP addresses into each network device at no additional cost.

At our customers' request, we have implemented a system setup telephone consulting fee covering installation and the first year of operating and learning the system. We will provide the necessary 'hand holding' to quickly get you up to speed on the system. In most cases we are able to diagnose issues over the phone to keep you in full service. The fee also covers firmware and software upgrades for the first year to make sure you have the 'latest and greatest'. The upgrades are easily downloaded from the client area of our website and installed by the client.

We have years of experience with IT network security issues and are happy to speak with your IT people to plan the architecture of your system to fit your special situation. We listen to your needs and respond to your concerns. We want this system to be a source of pride as well as a safety system. Contact us to create a proposal tailored to your specific organizational and budgetary requirements.